

Our business is changing lives.

“Everything we do works to enhance the dignity and quality of life of individuals and families by helping them overcome barriers to employment for those who want to work.”

Store & Donation Locations

Kingsport, TN:

105 Indian Center Ct. 423-246-4715
 4528 W. Stone Dr. 423-230-0041
 1185 N. Eastman Rd..... 423-245-2648

Johnson City, TN:

3010 Bristol Hwy..... 423-282-4399
 2004 S. Roan St..... 423-928-9252

Bristol, TN:

2691 W. State St..... 423-652-0072
 1812 Volunteer Pkwy..... 423-844-0989
 3170 Linden Dr..... 276-644-3099

Greeneville, TN:

3190 E. Andrew Johnson Hwy 423-638-7062

Big Stone Gap, VA:

1941 Neely Rd..... 276-523-6100

Richlands, VA:

2510 S. Front St..... 276-963-0102

Chilhowie, VA:

1205 East Lee Hwy..... 276-646-0388

Wise, VA:

205 Ridgeview Rd..... 276-679-6150

Abingdon, VA:

15811 Porterfield Hwy..... 276-619-4648

Processing Center:

3020 Brookside Dr..... 423-343-0081
 Kingsport, TN

Goodwill Industries of Tennesse

Corporate Office
 2017 Brookside Lane
 Kingsport, TN 37660
 Phone: 423-245-0600 Fax: 423-245-0200
 Monday - Friday 8am to 5pm

Our Business...

Provides training and employment opportunities to persons with barriers to employment.

RETAIL STORES:

We have 14 retail stores for your convenience. Locations and phone numbers are listed on back of this brochure.

Your purchases and donations provide employment and training opportunities to individuals with barriers to employment.

STORE HOURS

(Open 7 Days a Week):

Monday - Saturday: 9am - 7pm

Sunday: 1pm - 6pm

DONATIONS:

We accept donations at all 14 of our retail stores, our Processing Center, and our Corporate Office. To schedule a home pick-up contact Teddy Gaines at 423-578-4007.

PROCESSING CENTER

(M-F 7:30am to 4:00pm):

Employees prepare donated goods inventory for our 14 retail stores.

CONTRACTS DIVISION:

Provides packaging, light assembly, and janitorial services for other community businesses.

If your business is interested in this service, contact Darrell Sherer at 423-245-0600 or darrell@goodwilltnva.org.



SERVICES

(Hours M-F 8am - 5pm unless otherwise noted)

Acceptance to programs granted without regard to race, color, religion, age, disability or genetic information, sex (including pregnancy, gender identity, and sexual orientation), marital status, national origin, union status, or veteran status.

WHO IS ELIGIBLE FOR SERVICES

Any person with a barrier to employment such as but not limited to disability (physical/emotional and/or psychological/intellectual) and/or disadvantage (criminal background, lack of education, no work experience) is eligible for services.

FEES FOR SERVICES

Services at Goodwill are Free to the client.

COMMUNITY EMPLOYMENT SERVICES

These services are supported by Vocational Rehabilitation and Goodwill Industries of Tennesse. Locations and hours will vary based on client interest and employer need. A referral is needed.

JOB PLACEMENT/SUPPORTED EMPLOYMENT

Individuals receive job readiness training; how to interview, write a resume, fill out applications, how to dress for the interview/job, etc. They also receive job search assistance and follow-up services. Job coaching (on-site training) services are also available for Job Placement and are required for Supported Employment.

EMPLOYEE DEVELOPMENT SERVICES

These services are supported by Vocational Rehabilitation and Goodwill Industries of Tennesse and are offered at our Processing Center in Kingsport or Retail Stores. Hours are M-F, 8am to 3pm. A referral is needed.

Individuals are provided with a structured, planned, and supervised work experience at one of our Goodwill locations. After completion of program, they may be provided with job placement assistance if requested.

ORGANIZATIONAL EMPLOYMENT SERVICES

These services are supported by the Department of Aging and Rehabilitation Services and Goodwill Industries of Tennesse and are offered at our Processing Center in Kingsport or Retail Stores. A referral is needed.

Goodwill Industries of Tennesse provides employment to individuals for whom competitive employment is not feasible due to age, severity of disability, and/or lack of work experience.

RE-ENTRY/Day Reporting Center (DRC)

These services are fully funded by Goodwill industries of Tennesse and offered at the Day Reporting Center in Johnson City, TN and is available M-TH from 8a - 2p. This program requires a referral from the Judicial Court System.

This program addresses skills that could affect employability as individuals with criminal backgrounds re-enter the workforce such as; application assistance, resume development, job search and job placement assistance. This program is in cooperation with the Tennessee Department of Corrections.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

These services are grant funded and supported by Goodwill Industries of Tennesse and are offered in our Virginia territory only. No referral is needed.

This program is a community based training program authorized by the Older Americans Act, for low-income persons, age 55 or older, who are unemployed or have poor employment prospects. The individuals receive paid training in a variety of host agencies at non-profit and public facilities. The program is intended to serve as a bridge to unsubsidized employment.

CAREER CLOSET

These services are supported by Southwest Virginia Community College (SWCC) and Goodwill Industries of Tennesse. The services are available on Wednesdays 12:30pm - 4:30pm or by appointment at SWCC Campus. A referral is needed.

Goodwill and Southwest Virginia Community College (SWCC) partner in providing a Career Closet to provide career/professional clothing and accessories to individuals preparing to enter the workforce. To qualify for the program you must meet with a Goodwill Program Manager or SWCC Career services faculty member who will refer you after completion of at least two tasks such as a career training class, resume, cover letter, or job application.

SITUATIONAL/TRIAL WORK EVALUATIONS

These services are supported by Vocational Rehabilitation and Goodwill Industries of Tennesse and are offered at community based employer sites throughout our TN/VA territory. A referral is needed.

This program identifies an individual's personal preferences, strengths, needs, and vocational potential and provides recommendations for further services.

DIGITAL SKILLS

These services are grant funded and supported by Goodwill Industries of Tennesse. This is a mobile classroom that is offered throughout our service territory. No referral is needed.

This program prepares individuals for work through basic introduction to computer/internet use, Email/Social Media, online job applications, resume/cover letters, and basic software applications.

SCHOOL TO WORK/COMMUNITY BASED LEARNING

This program is fully supported by Goodwill Industries of Tennesse and is available at our Processing Center in Kingsport and Retail Stores. This is a cooperative program with local high schools and requires participation with faculty and students. A client must be enrolled in school to participate.

Training and instruction are provided to special needs students to enable them to successfully transition from school to work after graduation. Students receive training in a variety of tasks and settings. Currently serving schools in Sullivan and Washington counties in TN and Scott, Tazewell, and Smyth counties in VA.

OUR SERVICE TERRITORY

TN: Sullivan, Hawkins, Washington, Greene, Hancock, Unicoi, Carter & Johnson.

VA: Scott, Lee, Wise, Washington, Russell, Smyth, Dickenson, Buchanan, Tazewell, and the Cities of Norton and Bristol, VA.

To enroll in services you must be at least 16 years of age, able to take care of personal needs, not harmful to self or others, have not been hospitalized for one year, able to work maximum hours/days/weeks according to his/her capabilities, and understand and agreeable to policies/procedures of this agency.

FOR MORE INFORMATION ABOUT OUR SERVICES OR HOW TO ENROLL CONTACT:

Erin Starnes, Director Workforce Development
423-245-0600 or erin@goodwilltnva.org

